Sub Code: HMCT505

Paper Id: 910061 Roll No:

BHMCT
(SEM-V) THEORY EXAMINATION 2019-20
F&B MANAGEMENT

Time: 3 Hours *Total Marks: 100*

Note: 1. Attempt all Sections.
2. Read instructions carefully & answer accordingly.

SECTION A

1. Attempt *all* questions in brief. (Define All) **2 x10 = 20**

a. Brunch
b. Overheads
c. Butler Service
d. Banquet
e. Up selling
f. KOT
g. Inventory
h. Blind receiving
i. Suggestive selling
j. Meat tag

SECTION B

2. Attempt any *three* of the following: **10 x 3 = 30**

a. What do you mean by standard purchase specification? What are the advantages of standard purchase specification?
b. What important points should be kept in mind while receiving and storage of food and beverage?
c. How would you control pilferage of alcoholic beverages in bar? Explain in detail.
d. What is Gueridon service? What are the merits and demerits of this type of service?
e. Write down various F&B control techniques and elaborate them.

SECTION C

3. Attempt any *one* part of the following: **10 x 1 = 10**

(a) What do you mean by sales summery? What all information is required to prepare sales summary?
(b) What are the duties and responsibilities of purchase manager?

4. Attempt any *one* part of the following: **10 x 1 = 10**

(a) What important points should be kept in mind while selecting the supplier?
(b) "Latest computer programs are the backbone of f & b outlet". Comment.

5. Attempt any *one* part of the following: **10 x 1 = 10**

(a) What are the dead articles of the menu? What steps must be taken to get that article in run.
(b) Write down the causes of high food cost in store; also mention the techniques to prevent theft in store room.

6. Attempt any *one* part of the following: **10 x 1 = 10**

(a) Give a short note on bill making and cash handling.
(b) What is the importance of food cost in operations?

7. Attempt any *one* part of the following: **10 x 1 = 10**

(a) Write down the various points to be considered while promoting festivals, also describe the benefits of promotion.

(b) Explain High tea? Write in detail along with sample menu.

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