Sub Code:NMBA011/MBTM011

Paper Id: 270136 Roll No:

MBA/MBA-TM
(SEM-I) THEORY EXAMINATION 2019-20
MANAGING ORGANIZATION

Time: 3 Hours *Total Marks: 100*

Note: 1. Attempt all Sections. If require any missing data; then choose suitably.

SECTION A

1. Attempt *all* questions in brief. 2 x 10 = 20

a. Define Management
b. List the principles of Scientific Management.
c. What is planning?
d. What is Organizational Behavior?
e. Write some theories of Learning.
f. What are the essential skills of Managers?
g. What is perception?
h. Write down some causes of stress.
i. What is motivation?
j. Describe Organizational Change.

SECTION B

2. Attempt any *three* of the following: 10 x 3 = 30

a. Why organizational behavior is significant. Explain?
b. Explain the Process of decision making with neat diagram
c. Explain the concept of personality? Describe in detail any three theories of personality development?
d. Discuss learning organization and knowledge management?
e. What are the various leadership styles? Explain each one with suitable examples.

SECTION C

3. Attempt any *one* part of the following: 10 x 1 = 10

(a) What is the role of scientific management in the modern era?
(b) Explain in detail about delegation of authority. Differentiate between Authority and Responsibility.

4. Attempt any *one* part of the following: 10 x 1 = 10

(a) Explain Line and Staff relationship. Also differentiate between them.
(b) Bring out the factors affecting centralization / decentralization. Also highlight the merits and demerits of centralization and decentralization with examples.

5. Attempt any *one* part of the following: 10 x 1 = 10

(a) Mention and explain the steps in planning with neat diagram
(b) Write down different theories of motivation. What are the motivating characteristics of work? Is pay a motivator or a hygiene factor?

6. Attempt any *one* part of the following: 10 x 1 = 10

(a) Briefly explain the following:
  (i) Likert's Four Systems of Leadership
  (ii) Managing Resistance to Change
(b) Define MBO. Explain the process of MBO with the merits and demerits.

7. Attempt any *one* part of the following: 10 x 1 = 10

(a) What are the models to understand the process of individual behavior?
(b) What do you mean by theory X and Theory Y? Explain

www.aktuonline.com

http://www.aktuonline.com