M = E I V

| Name:<br>Student University Roll No.: | Printed Pages:1 |
|---|---|
| School of Engineering<br>First Sessional Examination, Even Semester (AS: 2022-23)<br>B. Tech: CSE Year: 2nd Semester:4th | |
| Course Title: Industrial Psychology<br>Course Code: BHS3401 | Max Marks: 30<br>Time: 1 hr |

*Instructions if any: Read the question Carefully.*

| | SECTION 'A'<br>Q.N.1. Attempt all parts of the following: | Course Objective | Marks |
|---|---|---|---|
| a) | What do you understand by Absenteeism? | CO2 | 1 |
| b) | Write down the basic assumptions of Industrial Psychology. | CO2 | 1 |
| c) | What is the basic concept of Vroom's Expectancy Theory? | CO1 | 1 |
| d) | How motivation is related with performance? | CO2 | 1 |
| e) | Write any two importance of Job satisfaction. | CO1 | 1 |
| | **SECTION 'B'**<br>**Q.N.2. Attempt any two parts of the following:** | **Course Objective** | **Marks** |
| a) | Explain major findings of Hawthorne Experiment. | CO1 | 7.5 |
| b) | What is the importance of Industrial Psychology in Modern organizations? Quote with suitable examples. | CO2 | 7.5 |
| c) | What is the meaning of motivation? Explain Maslow's theory of human needs? | CO1 | 7.5 |
| d) | What are the factors which prevents an employee from getting dissatisfied? | CO2 | 7.5 |
| | **SECTION 'C'**<br>**Q.N.3. Attempt any one part of the following:** | **Course Objective** | **Marks** |
| a) | "Scientific management is an art of knowing what you want your men to do exactly and seeing that they do it in best and cheapest way." Who is the author of this statement? Describe various principles and techniques to justify this statement. | CO1 | 10 |
| b) | Explain the scope of industrial psychology in the current scenario of the industry. | CO2 | 10 |
| c) | What is Job Satisfaction? Explain the determinants of job satisfaction. | CO1 | 10 |

***Table 1: Mapping between COs and questions***

*(Number of COs may vary from course to course)*

| COs | Questions Numbers | Total Marks |
|---|---|---|
| CO1 | [Q1:c,e][Q2:a,c][Q3:b] | 27 |
| CO2 | [Q1:a,b,d][Q2:b,d] [Q3:a,c] | 38 |