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Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 49911 Roll No. [redacted]

B. Tech Examination 2024-25

(Odd Semester)

INDUSTRIAL SOCIOLOGY

Time : Three Hours] *[Maximum Marks : 60*

Note :– Attempt all questions.

SECTION–A

1. Attempt all parts of the following : $8 \times 1 = 8$

   (a) Mention two factors that contributed to the rise of industrial sociology.

   (b) What does workforce diversity refer to?

   (c) List two common cause of industrial dispute.

   (d) Name two key functions of trade unions.

   (e) Who gave the concept of bureaucracy?

(f) Write the name of forms of grievances.

(g) What is lockout?

(h) What do you understand by the term 'Division of labour'?

SECTION – B

2. Attempt any two parts of the following : $2 \times 6 = 12$

(a) Define industrial sociology. Discuss its nature and scope.

(b) Discuss Karl Marx's perspective on industrial capitalism and class-struggle.

(c) What are the main principles of F.W. Taylor's scientific management theory? How is it applied in modern industries?

(d) What are the steps involved in handling employee grievances effectively?

SECTION – C

Note:- Attempt all questions. Attempt any two parts from each question. $8 \times 5 = 40$

3. (a) Analyse the role of multinational companies and corporates in shaping global industry.

(b) Explain Adam Smith's contribution to understanding industrial system.

(c) Explain Maslow's theory of industrial management and its relevance in employee motivation.

4. (a) What is industrialization? Explain the main causes and its economic impact in India.

(b) What is collective bargaining? Explain its process in detail.

(c) Analyse the role of industrial sociology in addressing industrial problems.

5. (a) What are the methods that are popularly used in the settlement of industrial dispute?

(b) What is strike? Explain different types of strike.

(c) Explain the significance of the code of discipline and standing orders in maintaining industrial peace.

6. (a) Differentiate between layoffs and retrenchments, providing examples.

(b) How do socio-cultural factors influence workforce productivity and workplace harmony?

(c) Define social change. Explain the factors which affect the society.

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