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MBA 3104

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Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 37204 Roll No. [redacted]

MBA Examination 2023-24

(Odd Semester)

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours] *[Maximum Marks : 60*

Note :– Attempt all questions.

SECTION – A

1. Attempt all parts of the following : 8×1=8

   (a) Define organizational behaviour.

   (b) Define values.

   (c) What are attitudes?

   (d) Define learning.

   (e) Define work teams.

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(f) What do you mean by job redesigning?

(g) Give the meaning of eustress.

(h) Define organization culture.

SECTION – B

2. Attempt any two parts of the following : 2×6=12

(a) Outline the challenges and opportunities for organizational behaviour practitioners in today's culturally diverse organizations.

(b) Discuss in brief the various attribution theories.

(c) What do you understand by motivation? Can you motivate people in your organization? If so, how? Explain in detail with the help of the theories of motivation.

(d) What is the role of power and politics in organization? Does it hinder organizational performance or is it inevitable in today's context for survival? Discuss.

SECTION – C

Note :– Attempt all questions. Attempt any two parts from each question. 5×8=40

3. (a) Is it possible to change attitude? If yes, how?

   (b) Organizational behaviour is inter-disciplinary subject. Discuss with a model.

   (c) Explain the various techniques for measuring job satisfaction.

4. (a) Define personality. Outline the factors influencing personality of an individual.

   (b) Explain Pavlov's learning theory with a help of a diagram.

   (c) Explain the various models of decision making.

5. (a) Define leadership. Critically evaluate the various theories of leadership with their pros and cons in the present content.

   (b) Explain the process of group formation, outlining the hindrance in it and how can they be overcome to form effective groups.

(c) Critically examine Vroom's expectancy model of motivation.

6. (a) What is the difference between planned and unplanned change? Which is easier and why? Explain.

(b) Discuss the nature of emerging organization structures.

(c) What is conflict? What are its causes and how it can be managed effectively? Explain.

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