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NHS 4401

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Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 49917 Roll No.

B. Tech. Examination, 2024-25

(Even Semester)

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours] *[Maximum Marks : 60*

Note :– Attempt all questions.

SECTION–A

1. Attempt all parts of the following : $8 \times 1 = 8$

   (a) Define organizational behaviour.

   (b) What is meant by group cohesiveness?

   (c) State any two types of values.

   (d) List any two qualities of an effective leader.

   (e) What is organizational conflicts?

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(f) State any two types of power.

(g) What is planned organizational change?

(h) What are the components of an attitude?

SECTION – B

2. Attempt any two parts of the following : 2×6=12

(a) Define perception. Describe the process of perception and the importance of personal and social perception in an organization.

(b) Explain the meaning, nature and compoents of learning.

(c) Define organizational culture. Explain the different types and levels of organizational culture.

(d) What is organizational development? Explain its concept, need and how it differs from management development.

SECTION – C

Note :– Attempt all questions. Attempt any two parts from each questions. 8×5=40

3. (a) Explain the concept and significance of organizational behaviour.

(b) Compare and contrast Maslow's and Herzberg's theories of motivation.

(c) Explain the concept of leadership and discuss the key qualities and functions of a good leader.

4. (a) Define teamwork and explain the types of teams and process of creating an effective team.

(b) What is an organizational structures? Discuss the types of organizational structures with examples.

(c) Discuss Maslow's hierarchy of needs theory of motivation with suitable examples.

5. (a) Explain the concept of attitude and discuss the methods of measuring attitudes.

(b) Dissuss the laws of learning and the difference between classical and operant conditioning.

(c) Discuss the nature of power and politics in organizations and explain the ethics involved in their use.

6. (a) Describe Herzberg's two-factor theory of motivation. Give one example of each.

(b) Define values. What are the different types of values and how do values influence behaviour is an organization?

(c) Explain the concept of organizational conflict. Discuss the types, stages and resolution strategies for conflict.

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